

SENIOR RESOURCES

Senior Community Service Employment Program

573-526-4542 - <http://health.mo.gov/seniors/>

Job training program for persons 55 years of age and older

Missouri State Senior Games

573-882-1462 - https://www.smsg.org/senior_games/

Olympic-style sports festival for individuals age 50 and older

Attorney General Consumer Protection Hotline

800-392-8222 - <https://www.ago.mo.gov/civildivision/consumer>

Hotline to report consumer fraud

Insurance Consumer Hotline

800-726-7390 - <https://insurance.mo.gov/consumers/complaints/>

Receives and Mediates complaints against insurance companies and agents

Lieutenant Governor – Office of Elderly Advocate

573-751-4010 - <https://ltgov.mo.gov/assistance-seniors/>

Disseminates general information regarding resources for senior citizens, investigates complaints involving long-term nursing facilities

Secretary of State Investment Protection Hotline

800-721-7996 - <https://www.sos.mo.gov/securities/contact>

Answers questions about an investment company, their representatives or particular investment products

Missouri Veterans Commission

573-751-3779 - <https://mvc.dps.mo.gov/>

Aids all veterans, their dependents, and legal representatives by providing information regarding the rights of veterans and their dependents and to assist veterans accessing their available benefits through State and Federal Government.

MISSOURI SENIOR RESOURCE GUIDE



INTRODUCTION

Seniors are one of the most valuable resources in the Show-Me State. We are living longer, more productive lives. Missouri has over 1.3 million citizens aged 60+, over one-fifth of our state's population.

Missouri offers a multitude of programs and services for senior citizens. From the property tax credit to the senior games to the long-term care ombudsman program, we are committed to protecting our seniors and ensuring they maintain a high quality of life.

In this brochure, you can find phone numbers and websites of different state agencies and other groups that provide help and assistance to Missouri's seniors.

SENIOR RESOURCES

Missouri Attorney General – Medicaid Fraud Control Unit

800-286-3932 - <https://www.ago.mo.gov/criminal-division/medicaid-fraud>
Investigates allegations of fraud committed by Medicaid providers and prosecutes allegations of abuse or neglect in Medicaid funded facilities

Missouri Seniors' Legal Helpline

800-235-5503
<http://www.moaging.com/LegalHelp/WebPages/Home.aspx#>
Legal services for seniors sponsored by the Missouri Association of Area Agencies on Aging

CLAIM

800-390-3330 – <https://missouricclaim.org>
State Health Insurance Assistance Program provides free local Medicare counseling in their communities

SENIOR RESOURCES

Missouri Department of Health and Senior Services

Division of Senior and Disability Services

573-751-6400 - <http://health.mo.gov/>

State agency charged with protecting seniors and adults with disabilities from abuse, neglect and financial exploitation

Missouri Elder Abuse and Neglect Hotline

800-392-0210 - <http://health.mo.gov/safety/abuse/>

7 A.M.-Midnight, 7 days a week

Hotline for reporting abuse or neglect of elderly and the disabled

Office of State Long-Term Care Ombudsman

800-309-3282 - <http://health.mo.gov/seniors/ombudsman/>

Investigates complaints made by or on behalf of residents of long term care facilities

Secretary of State Vulnerable Citizens Services Unit

855-653-7300 - <https://www.sos.mo.gov/securities/contact>

Hotline to report any kind of fraud or financial crimes involving vulnerable persons

Missouri Rx

800-375-1406 - <http://www.morx.mo.gov/>

Assists senior citizens with the cost of prescription medication

Missouri Property Tax Credit (Circuit Breaker)

573-751-3505 - <http://dor.mo.gov/contact/personal.php>

Provides tax relief to low-income seniors who own their homes

Area Agencies on Aging

573-526-4542 - <http://health.mo.gov/seniors/aaa/>

Each local AAA provides numerous services including nutrition, transportation, and in-home services